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2007-CT-3

FROM

RICHARD WARE

JUN 18 2007

67-44 CATALINA DR UNIT 612
NO MYRTLE BCH, SC 29582

RECEIVED

6-14-07

Phone 843-390-2626

843 272 1212

TO
RE:

CHARLES TERRENI, CHIEF ADM, PSC.

CASE # 07-C-1537 O.R.S. COMPLAINT ON 6-13-07

Dear PSC,

I own 2 homes in N.M.B. and both are in the city limits and within the same zip code,

but my problem and question is why does both numbers have the same calling area?

Many, many years ago I used to work for GTE and I understand that different phone companies have defined areas, but in a city as small as N.M.B. and there are 2 companies, shouldn't and couldn't they offer the same calling areas?

One of my numbers has a prefix of 272 and is in the Verizon area but I have chosen to have my service with HTC. A few years ago I asked HTC why I can call some numbers in Little River (city to our north) toll free and other numbers in the same city are toll calls. Their only answer was that is the way Verizon and the PSC set it up.

Since Little River is a separate city I felt nothing could be done even though I thought that regulation was absurd.

Now I have a second home and a 390 prefix number (but only 2 or 3 miles from

my 272 number once, both totally within the NMB. city limits.

But here's the problem, which I feel you need to address. When at my 272 number I can't call my 390 number (without incurring a toll charge,) but I can call any number in Myrtle Beach toll free even though my 390 number is not only in the same city but only ~~to~~ the distance of some of the toll-free calls to another city.

But when I call from my 390 number it's toll-free to my 272 number and a toll call to Myrtle Beach. Why should I have to pay a toll to call from 272 to 390 and get it free to call from 390 to 272? Does that make sense?

The reason is because my second home is in a section of the city (which carries) a prefix that is out of the Little River and Longs area instead of having numbers out of the NMB. area. So instead of having phone numbers out of the same city that is 100 yards away, we have phone numbers from cities that are about 8 to 10 miles away.

Even though HFC is the phone company for 390 and Verizon for 272, there is no reason this calling area problem can't be uniformly resolved. Thanks

RICHARD WARE